LG

Super Multi DVD Drive

Owner's Manual

To fully enjoy all the features and functions of your product, please read this owner's manual carefully and completely.

GSA-4120B

Industry Canada requirement

This class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

FCC COMPLIANCE STATEMENT

Note : This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an Authorized Service Center for help.

• FCC WARNING

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

• This Super Multi DVD Drive is for use only with UL listed personal computers that have installation instructions detailing user-installation of card cage accessory.

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⚠ CAUTION - VISIBLE AND INVISIBLE LASER RADIATION WHEN OPEN.
 AVOID EXPOSURE TO THE BEAM.

⚠ VARNING - OSYNLIG LASERSTRÄLNING NÄR DENNA DEL ÄR ÖPPNAD
 STRÄLEN ÄR FARLIG.

CLASS 1   LASER PRODUCT
KLASSE 1   LASER PRODUKT
LUOKAN 1   LASER LAITE
KLASS 1   LASER APPARAT
CLASE 1   PRODUCTO LÁSER
CLASSE 1   PRODOTTO LASER

This unit uses CD-ROM discs with the following mark

When you use this unit as a CD player, use compact discs with the following mark

This unit uses CD-R discs with the following mark.

This unit uses CD-RW discs with the following mark.

This unit uses High Speed CD-RW discs with the following mark

This unit uses Ultra Speed CD-RW discs with the following mark.

WARNING: Only drives bearing the logo Compact Disc ReWritable Ultra Speed can write or erase Ultra Speed CD-RW media.

Ultra Speed CD-RW Media may be recognized by the same Compact Disc ReWritable Ultra Speed logo on the disc label or packaging material.

Attempting to write to Ultra Speed CD-RW media using CD-RW drives NOT bearing the logo Compact Disc ReWritable Ultra Speed may result in data loss.

Contents

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- The company names and product names written in this manual are trademarks or registered trademarks of the respective companies.

Features

- Enhanced-IDE (ATAPI) interface.
- Power tray loading and ejection of disc. (The disc can also be ejected manually.)
- Combination CD-R/RW, DVD-R/RW, DVD+R/RW, DVD+R Double layer, DVD-RAM Drive functions into one drive.
- Supports UDF for easy writing to CD-RW, DVD-RW, DVD+RW and DVD-RAM discs.
- Supports Region playback control Phase II.
- Supports Windows 98SE, 2000 Professional, ME, XP Home Edition, XP Professional.
- Automatic buffer underrun error prevention technology.
- 40X max Writing (CD-R), 24X max Writing (CD-RW), 12X max Writing (DVD+R), 8X max Writing (DVD-R), 5X max Writing (DVD-RAM), 4X max Writing (DVD+RW, DVD-RW), 2.4X Writing (DVD+R Double layer), 40X max Reading (CD-ROM, CD-R), 40X max Reading (CD-RW), 16X max Reading (DVD-ROM single), 8X max Reading (DVD-ROM dual), 10X max Reading (DVD+R, DVD-R), 8X max Reading (DVD+RW, DVD-RW, DVD-VIDEO), 5X Reading (DVD-RAM)*.
- * Writing speed depends highly on capabilities of discs.
  CD-RW Writing : Low speed : 4X / High speed : 8X, 10X / Ultra speed :16X, 24X

Package Items

Item	Quantity
- Internal Super Multi DVD Drive	1
- Recording & Authoring Software [Nero, InCD, Power Producer Gold, MPEG-2 Software (PowerDVD)]	1
- E-IDE (ATAPI) cable	1
- Audio Cable	1
- Mounting Screws	4
- Manual for Super Multi DVD Drive	1

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Important Precautions

Follow these precautions when handling the drive or discs.
- Please take notice that the manufacturer of this equipment does not offer any warranty against data loss due to inappropriate installation or handling, or direct or indirect damages.
- Please take notice that the manufacturer will bear no responsibility for direct or indirect damages caused by the use of this product or its malfunction.
- Please take notice that the manufacturer will bear no responsibility for damage to data caused by this product.
- Please backup (copy) all important data as a protection against data loss.
- Avoid placing the drive in a location subject to:
  - high humidity, high temperature, excessive dust, mechanical vibration, direct sunlight

We recommend using the drive in a horizontal or vertical position. Do not use it in tilted position.
- Don't move the drive suddenly from a cold place to a warm one or raise the room temperature suddenly. Condensation may occur, causing abnormal operation.
- Make sure to remove the disc before moving the drive. The disc may become damaged, causing data loss.
- Be careful to prevent foreign objects, such as liquids or metal, from entering the drive. In case a foreign object enters the drive, please consult the dealer where the drive was purchased.
- Don't interrupt the electric power while the drive is operating.
- When connecting two IDE devices to the Primary or Secondary connectors, make sure that the two devices are not configured as both Master, or both Slave. If they are both set the same, Windows may fail to run or recognize the drives.
- The total length of the IDE cable should be no more than 18 inches (about 45 cm).

System Environment

Computer
This unit can be operated in the system environment explained here.

System requirements	CPU	Pentium 4 1.6GHz or Higher with IBM PC or Compatible.
	Memory	128MB or greater.
Hard disk		10GB or more free space. (The free space needed for writing depends on the quantity of data.)
Interface		Enhanced-IDE interface (as Primary Slave, Secondary Master or Slave)
Drive bay		5.25-inch half-height bay required
Power		+5V/+12V power socket required
Software Required OS		Windows 98SE/2000 Professional/ME/XP(Home Edition/ Professional), Direct X 9.0 or Higher is required
CD-R, CD-RW, DVD-R, DVD-RW, DVD+R, DVD+RW, DVD-RAM discs		**CD-R** : LG, Mitsubishi Chemical, Verbatim, Taiyo Yuden, TDK or SKC discs are recommended. **CD-RW** : LG, Ricoh, Mitsubishi Chemical, Verbatim discs are recommended. **DVD-R** : Maxell, Taiyo Yuden, JVC are recommended. **DVD-RW** : JVC, Mitsubishi Chemical, TDK are recommended. **DVD+R** : Taiyo Yuden, JVC, Ricoh are recommended. **DVD+RW** : TDK, FujiFilm are recommended. **DVD-RAM** : Maxell, Panasonic are recommended. **DVD+R DL** : Mitsubishi Chemical is recommended.

* Compatibility problem in write/read function may occur with some DVD+R Double Layer media depending on the media manufacturing quality.

❏ Occasionally CD-R and CD-RW discs written by a CD-R/RW drive cannot be read by other CD drives*. These unreadable discs may need to be read using the CD-R/RW drive they were created with
* The disc written using the CD-R/RW drive might not be readable by CD-ROMs other than Multi-read compatible (UDF compatible) CD-ROMs
Multiread compatible (UDF compatible) CD-ROMs are:
1. CD-ROMs that can read low reflectance.   2. CD-ROMs that support Packet Write.
❏ **Please note:** Certain software (i.e. particularly those including Video playback) may require a considerably increased specification PC to give acceptable results. While this Super Multi DVD Drive can read DVD-video discs, decoding them to display on your pc's monitor requires separate MPEG decoding that is done by separate hardware (either an MPEG decoder card or MPEG decoding done by your video card), or separate software that you install to do MPEG decoding.
For further details, refer to the documentation that comes with MPEG software.
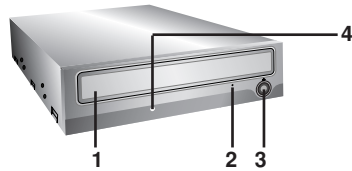
Software

Install the supplied CD/DVD Recording Authoring Software before using this unit.
* Please uninstall any previous CD burning software you may have loaded on your PC in order to prevent possible compatibility issues. Once you have installed the supplied software, you may (if you wish) begin to reinstall previous software, taking note for errors.
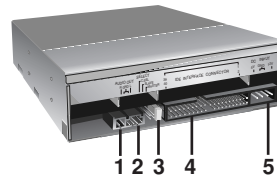
Location and Function of Controls

Front Panel

Rear Panel

1. Disc Tray

2. Emergency Eject Hole

3. Stop/Eject Button

4. Drive activity indicators
The LED used to indicate the operation of Super Multi DVD Drive.
Read:
The green color is displayed during disc reading session.
Write:
The green color is flashed during disc writing sessions. (CD-R/RW, DVD-R/RW)
The green color is displayed during disc writing session. (DVD-RAM, DVD+R/RW)

1. Digital Audio Output Connector
This connector is not supported.

2. Analog Audio Output Connector

3. Jumper Connector
This jumper determines whether the drive is configured as a master or slave. Changing the master-slave configuration takes effect after power-on reset.

4. IDE Interface Connector
Connect to the IDE (Integrated Device Electronics) Interface using a 40-pin flat IDE cable.

NOTE : Do not connect or disconnect the cable when the power is on, as this could cause a short circuit and damage the system. Always turn the power OFF when connecting or disconnecting this cable.

5. Power Connector

Installing the Drive

Before installing the drive, please note the following points.

■ You will need the following:
- A screw driver of a suitable size to fit the securing screws for the drive unit.
- The manual for the computer, so you can find the mounting positions for the IDE controller cable.

■ Turn off all peripheral appliances of the computer and the computer itself, and disconnect their power cords from the wall sockets.

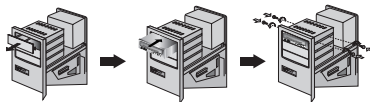■ Discharge any static electricity on your person by touching the computer covers, etc.

Removing the Computer Cover

Make sure all peripheral devices of the computer and the computer itself are turned off, and then remove the cover. Refer to the manual for the computer for details about removing the cover.

NOTE : There may be sharp edges inside the computer so take care to avoid injury.

Mounting the Drive

1. Remove the $5^{1}/4''$ drive bay panel from the computer. Refer to the manual for the computer for details.
2. Insert the drive unit into the bay. Do not apply excessive pressure to the cables inside the computer.
3. Secure the drive with the screws provided. If there is not enough space behind the drive, connect the IDE and other cables before securing the drive.
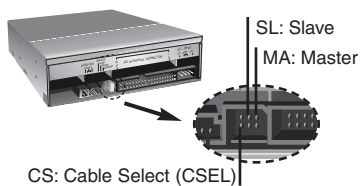

NOTE : This is a general installation guide. If your PC hardware appears different, please consult your hardware manual for installing peripheral devices.

Jumper Setup

Before installation, set the jumper connector on the rear panel.

The drive can be connected as the Master or Slave on an EIDE (ATAPI) interface. When several (up to four) EIDE devices are connected, each must be set in a unique way. Specific knowledge of hardware and software is necessary to install the drive.

SL: Slave

MA: Master

CS: Cable Select (CSEL)

NOTE : If two peripheral devices with the same settings are both connected to the Primary or to the Secondary EIDE bus, the host computer may fail to run or may malfunction. Careful attention is necessary.

NOTE : Only one jumper should be installed on the jumper connector.
If more than one jumper is installed, the drive may malfunction or be damaged.
Master/Slave setting is determined by jumper installation on the Jumper Connector.
The following table shows the possible jumper settings.

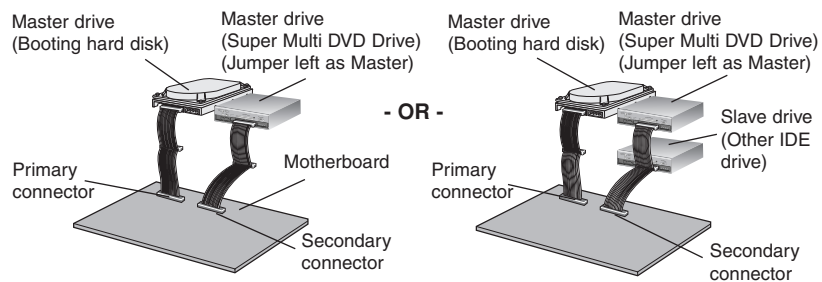| Name	Function	C S	S L	M A
MA (Master)	Drive set as Master	○ ○	○ ○	▮
SL (Slave)	Drive set as Slave	○ ○	▮	○ ○
CS (Cable Select)	Drive mode set by CSEL on the host IDE interface	▮	○ ○	○ ○

If you use CSEL setting, the MASTER/SLAVE setting will be made automatically, depending on the hardware configuration. For more details refer to the manual of your computer.

PC Connection

The Super Multi DVD Drive connects to the motherboard of the host computer using an IDE interface cable. You may connect the Super Multi DVD Drive as a Slave or Master device, depending on your computer.
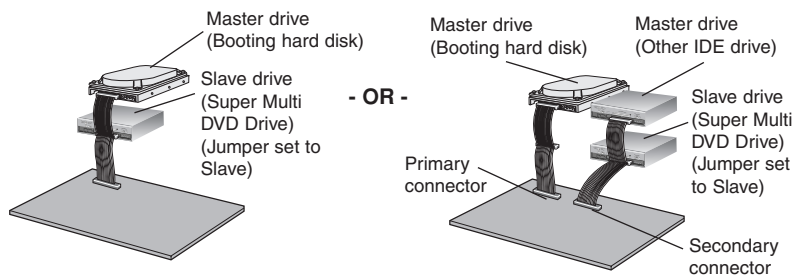
To Install as a Master Drive

To install the drive as a Master, the jumper can be left as supplied from the factory.

Master drive
(Booting hard disk)

Master drive
(Super Multi DVD Drive)
(Jumper left as Master)

Master drive
(Booting hard disk)

Master drive
(Super Multi DVD Drive)
(Jumper left as Master)

- OR -

Slave drive
(Other IDE drive)

Primary connector

Motherboard

Primary connector

Secondary connector

Secondary connector

NOTE : A hard disk is normally installed as the Primary Master on the EIDE (ATAPI) interface. Other EIDE peripheral devices such as hard drives and Super Multi DVD Drives are then set differently.
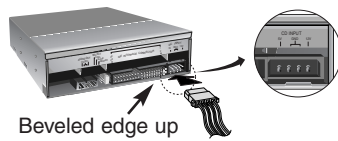
To Install as a Slave Drive

To install the drive as a Slave, change the jumper setting on the rear panel to SL.

Master drive
(Booting hard disk)

Master drive
(Booting hard disk)

Master drive
(Other IDE drive)

Slave drive
(Super Multi
DVD Drive)
(Jumper set to
Slave)

- OR -

Slave drive
(Super Multi
DVD Drive)
(Jumper set
to Slave)

Primary
connector

Secondary
connector
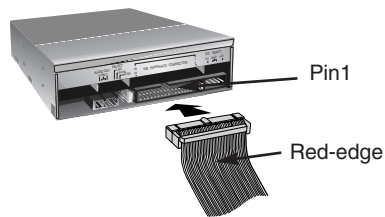
Connecting the Power Connector

Connect the power cable from the computer's power supply to the socket on the drive unit, fitting the connector firmly into the power in connector. If there is no spare power cable available in the computer, you will have to purchase a splitter cable of a suitable type.

Beveled edge up

NOTE : Improper connection may damage the drive and void the warranty. Generally, the power connector can only fit one way.
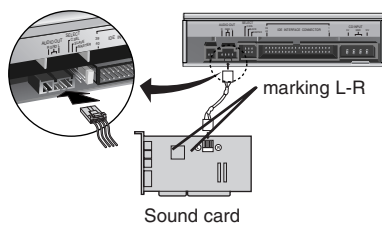
Connecting the Interface Connector

Connect the 40-pin IDE cable to the back of the Super Multi DVD Drive, making sure the coloured (red) stripe on the IDE cable is connected to pin 1 on the Super Multi DVD drive (Pin 1 is closest to the Power Connector).

Pin1

NOTE : Generally, the IDE connector is keyed and will only fit one way.

Red-edge

Connecting the Sound Card

If the computer is using a sound card, the drive is connected to the sound card with an audio cable. The supplied analog audio cable fits most sound cards or one can be purchased at a local computer store.

marking L-R

Sound card

Refer to the manual for the sound card for detailed information regarding this connection.

Replacing the Computer Cover

When the installation of the drive unit is complete, replace the computer cover

Device Drivers

When using Windows 98SE/2000 Professional/Me/XP Home Edition/XP Professional, no special device driver is required. Your system, upon Power On and bootup after installing and connecting the new Super Multi DVD Drive, will recognize and load native software drivers automatically.
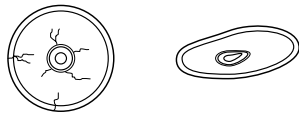
Please consult the following internet sites:
  http://www.lgservice.com (then choose your country from the list)

For Windows 98SE/2000/ME/XP Users

■ In order to ensure normal drive operation, please check the following:
  • The drive is displayed in
    Windows 98SE/ME : [Control Panel]-[System]-[Device Manager]-[CD-ROM]
    Windows 2000/XP : [Control Panel]-[System]-[Hardware]-[Device Manager]-
                      [DVD/CD-ROM-drives]
  • 32-bit is displayed in [Control Panel]-[System]-[Performance]
■ If the drive is not recognized by your computer, please check the following items.
  • If an ⚠ indicator is displayed on the IDE controller in [Control Panel]-[System]-
    [Device Manager]-[Hard Disk Controller], you will need to contact your PC's
    manufacturer or the motherboard's manufacturer and get the appropriate IDE
    controller driver.
■ Run **Add New Hardware** in Control Panel to let PC search again for new device.

How to Use the Discs

When using CD-ROM discs, CD-R discs, DVD discs or CD-RW discs, don't attach any stickers or labels to the discs. It could cause read and write errors, but data on the disc may be lost due to damage to the disc itself.

The Discs in this unit operate at a very high speed! DO NOT use damaged, cracked or warped discs. The drive's optical unit may be damaged if they break.

DO NOT use non-standard discs. NON-standard discs may not play or store data properly.

Emergency Eject

This drive has a feature that allows the CD to be ejected manually if this becomes necessary such as failure of the drive or a power outage.

NOTE: Don't use this feature **except** in an emergency.

1) Turn the power to OFF.

2) Poke a fine-tipped object (such as a straightened heavy duty paper clip) into the small hole above the eject button. The front door will pop open and the disk tray will come partway out.

3) Pull the front door to open it all the way, then grip the disc tray between thumb and forefinger and gently pull it straight out.

NOTE: This feature is a last measure to be used only in an emergency.
Using it excessively will cause malfunction.

* If you cannot get a good grip on the disc tray with your fingers, use a steel binder clip or spring clamp to pull it out.

Troubleshooting

Before Requesting Service

Before calling for service, check this list.

- The drive doesn't have power.
  - Is the power supply cable from the host computer plugged in?
  - Is the Power Connector to the drive securely attached?

- The system doesn't start.
  - Are the Primary and Secondary connections and the Master and Slave settings correct?
  - Is the total length of the IDE cable 18 inches or less?
  - Is each connector completely attached?

    Other connections may have been knocked lose while installing the drive.

- Cannot Read or Write Discs.
  - Is the condition of everything else in the system (CPU, hard disc, and others) as it should be? (See system environment page 2.)
  - Does the CD-R, DVD or CD-RW disc have dirt or scratches?
  - Did a screen saver or other application operate while writing to the disc?
  - Is there enough free space on the CD-R/RW, DVD-R/RW, DVD+R/RW and DVD-RAM disc?
  - Does writing fail even using the simulation test?
  - Is the disc loaded in the drive with the read/write surface facing the right direction? 7(label up)
  - Is the drive installed in the correct orientation?
  - Was the drive or disc moved from a low temperature environment to a high temperature environment? (There is a possibility of condensation on the lens in the drive or on the surface of the disc.)

When you call for service, be prepared to give as much information as possible of your system, environment, and the specific problem. (What happened? When? How long? What was going on? Were there any error messages displayed? etc.)

Please Note: Since this product supports Region Playback Control Phase II, a certain MPEG decoder card or Software without regional code setting may cause this drive not to read DVD-ROM discs. This Drive enables you to change the regional code up to 5 times.

Specifications

Items		CD/DVD/CD-RW	
General	Supported Discs	DVD(Single/Dual), DVD-RW, DVD-R, DVD+RW, DVD+R, DVD+R Double layer, DVD- RAM, CD-Digital Audio & CD-Extra, CD-Plus, CD-ROM, CD-ROM XA-Ready, CD-I FMV, CD-TEXT, CD-Bridge, CD-R, CD-RW, Photo-CD (Single & Multi-Session), Video CD, DVD-VIDEO	
	Disc Diameter	12cm/ 8cm, standard size CD's	
	Host Interface	E-IDE/ATAPI	
	Read/Write Speed	**Write :** **(CD-R)** : 4X, 8X, 16X, 24X, 32X, 40X **(CD-RW)** : 4X, 8X, 10X, 16X, 24X **(DVD-R)** : 1X, 2X, 4X, 8X **(DVD-RW)** : 1X, 2X, 4X **(DVD+R)** : 2.4X, 4X, 8X, 12X **(DVD+RW)** : 2.4X, 4X **(DVD-RAM)**: 2X, 3X, 5X(Ver.2.2) **(DVD+R Double layer)**: 2.4X	**Read :** **(CD-ROM/R)** : 40X max **(CD-RW)** : 40X max **(DVD-ROM)**(Single/Dual) :16X/8X max **(DVD+/-RW)** : 8X max **(DVD+/-R)** : 10X max **(DVD-VIDEO)** : 8X max **(DVD-RAM)** : 2X, 3X, 5X (Ver.2.2) **(DVD+R Double layer)**: 8X
	Mounting direction	Horizontal/Vertical	
Performance	Data transfer rate *Sustained	CD-ROM : 6000 Kbytes/s (40X max) DVD-ROM : 22160 Kbytes/s (16X max)	
	*Burst(ATAPI)	16.6 Mbytes/s (PIO Mode 4), (MULTI-DMA Mode 2) 33.3 Mbytes/s (Ultra-DMA Mode 2)	
	Average Access Time (Random)	CD-ROM: 135msec (Typical) DVD-ROM : 155msec (Typical) DVD-RAM : 185msec (Typical)	
	Buffer capacity	2 Mbytes	
	MTBF	100000 Power On Hours (Duty Cycle 10%)	
Audio Output	Line Output	0.7 Vrms at 47 kohm(Typical)	
Environmental Level	When operating When not operating	**Temperature**: 5 °C to 45 °C **Temperature**: -30 °C to 60 °C	**Humidity**: 15% to 85% R.H. **Humidity**: 10% to 90% R.H.
Dimensions & Mass	Dimensions (WxHxD)	5.75"x1.63"x7.27" (146 x 41.3 x 184.7 mm)-without front bezel	
	Weight	Less than 2.1lbs.(0.94Kg)	
Electrical	Power	DC 5V, DC 12V	

The drive's appearance and specifications may change without prior notice.

Caution!

The disc rotates at high speed in the drive unit. Use of worn, damaged, or non-standard CD-ROM discs can adversely affect the drive and cause the disc to shatter or crush while in use.
Disc crush can only occur when you use a damaged CD-ROM disc in the drive. It is an extremely rare occurrence, but there are steps which can be taken to prevent it.

Always check your discs before inserting them into the drive.
1. **Take care not to use worn, cracked, damaged, warped or poor quality CD-ROMs, as this may cause damage to your drive.**
2. **Check the clear plastic on the center of the disc, cracks here are the main cause of disc crush.**
3. **Do not play CD-ROMs which are a non-standard (I.e. non-circular)shape, such as heart shaped discs, or discs in the shape of a business card.**

How can you keep your discs from becoming damaged?
1. **When not in use, remove discs from the drive.**
2. **Keep discs in the packaging supplied with them and out of direct sunlight and away from heat sources.**

Excessive vibration or a sudden jolt to the drive during operation may cause a malfunction.
Avoid exposing the drive to sudden changes in temperature as it may cause condensation to collect inside the drive.

LG

Worldwide support ; http://www.LGservice.com
Worldwide corporate site : http://www.LGE.com
USA support (backup site) : http://www.LGEservice.com
USA corporate site : http://www.LGEus.com